

Enterprise Systems Catalog - City of Mission Viejo

Vendor	Product	System Purpose	Category or Type of Data	Custodian	Frequency Collected	Frequency Updated
Accela	Government Outreach	Customer Relationship Management	Services requests and problem reports	Public Services, Community Development, Public Works, Information Technology	Daily	Daily
Active Network	Class	Recreation Management	Customer Data	Recreation & Community Services	Daily	Daily
			Recreation Memberships	Recreation & Community Services	Daily	Daily
			Activity Registrations	Recreation & Community Services	Daily	Daily
			Facility Management	Recreation & Community Services	Daily	Daily
			Point of Sale Transactions	Recreation & Community Services	Daily	Daily
BMC	Track-It	Helpdesk System	Helpdesk Ticketing	Information Technology	Daily	Daily
			Hardware / Software Inventory	Information Technology	Daily	Daily
Charles Abbott Associates	FileMaker	Permitting System	Permits Processing	Community Development	Daily	Daily
Cisco	Unified Communications Suite	VOIP phone and communications system	Phone and communication records	Information Technology	Daily	Daily
Digital Map Products	GovClarity GIS	Geographic Information System (GIS)	Property Information	Public Works	Yearly	Yearly
			Infrastructure	Public Works	Yearly	Yearly
			Zoning	Public Works	Yearly	Yearly
			Land Use	Public Works	Yearly	Yearly
			Environmental	Public Works	Yearly	Yearly
			Transportation	Public Works	Yearly	Yearly
			Utilities	Public Works	Yearly	Yearly
			Service Areas	Public Works	Yearly	Yearly
Ektron	Ektron CMS	Web Content Management	City of Mission Viejo Website	Information Technology	Daily	Daily
			City of Mission Viejo Intranet	Information Technology	Daily	Daily
Envisionware	Envisionware	Technology Services for Patrons	Patron account information	Library, Information Technology	Daily	Daily
Granicus	Granicus	City Meeting Management	Recorded Meetings	City Clerk	Daily	Daily
			Meeting Agendas & Minutes	City Clerk	Daily	Daily
HLP	Chameleon	Animal Licensing	Pet & Adoption Information	Animal Services	Daily	Daily
			Customer Data	Animal Services	Daily	Daily
Hyland Software	SIRE	Meeting Management & Electronic Record Storage	Meeting Agendas and Minutes	City Clerk	Daily	Daily
			Legislative Records	City Clerk	Daily	Daily
			Plans, Permits, Certificates	Community Development	Daily	Daily
InfoCart	3dCart	Donation Processing	Donation Opportunities	Information Technology	Daily	Daily
			Customer Data	Information Technology	Daily	Daily
Microsoft	Exchange	Email System	Enterprise Electronic Mail	Information Technology	Daily	Daily
Neogov	Applicant Tracking	Online Job Application System	Job Information, Recruitments, Applicant Tracking	Human Resources	Daily	Daily
SirsiDynix	Symphony	Library Circulation System & Catalog	Patron account information	Library	Daily	Daily
			Catalog of materials / resources	Library	Daily	Daily
Trustwave	M86	Web Filtering	Web Filtering Logs	Information Technology	Daily	Daily
Tyler Technologies	Munis	Financial Management System	Accounts Receivable	Finance	Daily	Daily
			Accounts Payable	Finance	Daily	Daily
			Purchasing	Finance	Daily	Daily
			Payroll	Finance	Daily	Daily

			Fixed Assets	Finance	Daily	Daily
			General Ledger	Finance	Daily	Daily
			General Billing	Finance	Daily	Daily
			Budget	Finance	Daily	Daily
		Human Resources	Job/Pay Classification	Human Resources	Daily	Daily
			Personnel Maintenance	Human Resources	Daily	Daily
			Position Control	Human Resources	Daily	Daily
			Benefits Administration	Human Resources	Daily	Daily
			Employee History	Human Resources	Daily	Daily
Volgistics	Volgistics	Volunteer Management	Volunteering Information, Volunteer personal data	Recreation & Community Services, Library, Animal Services, Information Technology	Daily	Daily
Wordpress	Wordpress	Web Content Management	Blog Website	Information Technology	Daily	Daily