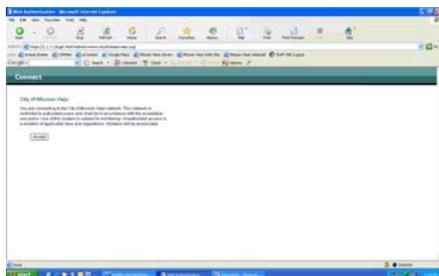


GET CONNECTED WITH WIRELESS

Free wireless service and the ability to extend services to its customers is a source of pride for the City of Mission Viejo and the Mission Viejo Library. The city has placed itself at the cutting edge of technology by providing information to residents and patrons in new ways as well as saving money on cabling, computers, and furniture.

It's a wonderful wireless world...
It's a wonderful wireless world...



FREQUENTLY ASKED QUESTIONS

Q: Can anyone use the service?

A: If you have a laptop computer with a wireless interface card, you can use the wireless network at the Civic Center.

Q: What do I need to access the Mission Viejo Civic Center wireless network?

A: You need a laptop computer with a built-in card or a Wireless Network PC Card. Wireless access uses the Wi-Fi standard IEEE 802.11b or 802.11g. After you purchase the card, follow the manufacturer's instructions to install it on your computer.

This should involve installing the network card driver and also a client utility program. This program will allow you to configure the settings for your network connection, monitor signal strength, and perform other useful tasks.

If your laptop already has a wireless card built in, make sure the card is configured to be on.

Q: What settings do I use?

A: SSID or Network Name: **CMV WIFI**

WEP: Disabled

Network IP Settings:

DHCP: obtains an IP Address automatically

DNS: obtains a DNS address automatically

Gateway: no default gateway set – your card should detect it automatically.

Close settings and restart computer if necessary.

Q: Can the library or city hall staff help me configure my computer?

A: No, staff cannot assist you with your laptop, wireless card, or configuration. The staff cannot accept the liability of handling your equipment.

Q: Where can I access the Mission Viejo Civic Center wireless network?

A: The network is accessible anywhere in the library, city hall and the courtyard in between.

Q: Can I print while using wireless?

A: Printing is not available. You may save your work to disk or e-mail the files to yourself.

Q: Is Internet browsing restricted in any way?

A: Yes. Software filtering is utilized to adhere to existing Library Internet Use policies.

Q: Can I download large files?

A: The bandwidth available for the wireless Internet connection is shared with all others within the Civic Center. To show consideration for others' needs, we ask that you not download excessively large files.

Q: What speed is the Internet connection at the Civic Center?

A: The Civic Center has a T1 line. However, as with any Internet connection, your speed may fluctuate greatly due to heavy traffic on the Internet at different times of day.

Q: If there are too many users, will I be blocked from using the wireless network?

A: A pool of resources has been set aside large enough to accommodate users at the Civic Center. You will not be "blocked" from accessing the network because of too many user connections.

Q: Can I access my VPN via the wireless network?

A: The wireless network allows access for the following VPN clients:

- CISCO VPN Client
- Citrix
- GoToMyPC/ GoToMeeting
- WebEx

THE INTERNET AND THE LIBRARY'S MISSION

Mission Viejo Library is responsible for providing public access to resources that meet the diverse informational, educational, and recreational needs of the community. Access to Internet-based resources vastly extends the Library's

LIBRARY PATRON INTERNET USE AGREEMENT

collections and reference services delivering information, ideas, and commentary from around the globe to the local user.

While the Library strives to provide access to sources with valuable information, the ultimate responsibility for the accuracy and usefulness of information obtained at the library is the patron's. The Internet is a global, unregulated, and changing resource. Mission Viejo Library provides filtered access to the Internet. The Library does not control the information available through the Internet and cannot be held responsible for its content. Individuals have a personal responsibility for determining the suitability and accuracy of content found during their Internet searches.

Filtered Access

All wireless Internet access is filtered. Although filtering software is used, it is not deemed 100% reliable. The Library is not liable for the content of Internet sites. If unable to access a site, a user may request staff to unblock access to that site.

Access by Minors

The Internet offers a wealth of resources for education and personal interests. It also contains material that some parents may feel is unsuitable for children. It is the Library's policy that parents or legal guardians must assume sole responsibility for restricting or monitoring use of the Library's Internet access for their own children.

Agreement

Unacceptable use of the wireless network may result in the suspension or revocation of this privilege. The Mission Viejo Library reserves the right to regulate both the use of the Internet access and the material accessed by users. All users must

agree to comply with the Library's posted rules, policies, and procedures which include:

- Users may not tamper with any components of the wireless network.
- Users must refrain from illegal use of the Internet and respect copyright law.
- Internet access may not be used for any commercial purpose.
- Workstations may not be used to listen to music or view streaming videos.
- Obscene graphic materials are prohibited from being displayed, printed, or downloaded.
- Users may not access chat rooms or Instant Messaging.
- Users may not download files in excess of 5 MB.

Internet Safety

The Internet is not a confidential environment. The library recommends that users do not provide any personal information over the Internet including names, addresses, phone numbers, social security numbers, or credit card numbers.

Communication over the Library's wireless network is not encrypted. We cannot guarantee the security of any personal information that you transmit over the wireless connection.

The Mission Viejo Library is not responsible for any direct, indirect, or consequential damages that may arise from the use of or the inability to use the wireless network.

WEP (Wired Equivalent Privacy) is not supported on the public wireless Internet service at the Library.



MISSION VIEJO CIVIC CENTER WI-FI



CIVIC CENTER WI-FI

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