

ELDER SERVICES/ABUSE

Age Well Senior Services

Main Office: 949-855-8033
Food Services: 949-470-3063 for home-delivered and congregate meals
Case/Care Management: 949-470-8456
Transportation Services: 949-855-9766
agewellseniorservices.org

Council on Aging

Advocacy and protection; education and outreach; prevention and wellness. 714-479-0107
coasc.org

Office on Aging

1300 S. Grand Ave, Bldg. B, Santa Ana
Mon-Fri: 8 am-5 pm
800-510-2020
officeonaging.ocgov.com

Adult Protective Services (APS)

24-hour Hotline: 800-451-5155
Long-Term Care Nursing Home Ombudsman:
24-hour Hotline: 800-231-4024

POLICE SERVICES/ EMERGENCY PREPAREDNESS

Call 9-1-1 for life-threatening emergencies.
949-770-6011 Non-Emergency Dispatch to report suspicious conduct; community safety; homeless concerns; and welfare checks.
safeoc.com

Mission Viejo Police Services

Mission Viejo City Hall
200 Civic Center
Walk-in Hours: Mon-Fri 8 am-5 pm
949-470-3015
cityofmissionviejo.org/police-services

Emergency Preparedness

cityofmissionviejo.org/emergency-preparedness

FOOD PANTRIES/SERVICES*

Mission Viejo Senior Grocery (Seniors)

24932 Veterans Way, Mission Viejo
Friday: 8-9 am; must be pre-registered;
949-470-3062 - bring two grocery bags

Mission Viejo Commodities (Public)

24932 Veterans Way, Mission Viejo
Monthly; must prove residency;
949-470-3063 for schedule and details

Mission Hills Church (Public)

24162 Alicia Parkway, Mission Viejo
Wednesday: 5-6 pm - Free dinner
949-586-4510

Mission Viejo Church of Christ (Public)

26558 Marguerite Pkwy., Mission Viejo
1st and 3rd Thursday: 5:30 pm - "to go" dinner
949-582-2650

St. Killian's Food Pantry (Public)

26872 Estanciero, Mission Viejo
Tuesday: 10 am-noon; Friday: 9 am-12:30 pm
949-586-4440

Abiding Savior Lutheran

23262 El Toro Rd, Lake Forest
Mon-Wed: 10am-noon, Thursday/Friday by appointment only: 949-830-1460

Mercy Warehouse (Public)

27632 El Lazo, Ste A, Laguna Niguel
Sign-in Monday at 4 pm;
Wednesday/Friday at noon 949-910-0024, ext. 2

St. Timothy Food Pantry (Public)

29102 Crown Valley, Laguna Niguel
Mon and Wed: 9-11 am 949-249-4091

Laguna Food Pantry (Public)

20652 Laguna Canyon Rd, Laguna Beach
Monday-Friday: 8-10:30 am
949-497-7121

RSM Cares Food Pantry (Public)

30605 Avenida de Las Flores, RSM
1st & 3rd Wednesday/month 2-4:30 pm
rsmcares.org

Coast Hills Church (Public)

5 Pursuit, Aliso Viejo 1st & 3rd Sat/month:
8-9 am
949-362-0079

*Full Pantry Listing available per request

TRANSPORTATION

MV Shuttle

Cost: Free
Monday-Friday: 6:30 am-7 pm
Locations served: Norman P. Murray Center; Laguna Niguel/MV Metrolink; The Shops at Mission Viejo
949-470-3068
Full schedule and stops:
cityofmissionviejo.org/mv-shuttle

Senior Dial-A-Taxi

For City residents 60 and older
\$5 per one-way trip
24 hours/day, 7 days a week
Registration and Photo ID required for use.
949-470-3062
cityofmissionviejo.org/senior-transportation

OC ACCESS, ADA-eligible passengers

Cost: \$3.60 base fee for routes off fixed OCTA bus route
Ride requests: Monday-Friday 7 am-5 pm, Sat/Sun: 8 am-5 pm
Additional service: same-day taxi service
877-628-2232
octa.net/bus/oc-access-service/overview

Orange County Transportation Authority (OCTA) Public Bus Service

Mission Viejo Bus Routes: 82,85,86,87,89,91
Cost: Single ride - \$2, Day pass - \$5
Reduced rates available for seniors and people with disabilities, ACCESS riders, etc.
714-636-7433, ext. 1
octa.net/bus/routes-and-schedules/overview

OC Flex – On-Demand Service

Ride all day for \$4.50 – MV serviced
octa.net/ocflex/overview

DISCLAIMER

THIS BROCHURE IS FOR INFORMATIONAL PURPOSES ONLY AND DOES NOT REFLECT ENDORSEMENT BY THE CITY OF MISSION VIEJO. INFORMATION IS SUBJECT TO VERIFICATION.

City contact: Leslie Rea-McDonald
lmcdonald@cityofmissionviejo.org

SEVENTH Edition



MISSION VIEJO



Community Resources & Hotlines Connections to Caring

City of Mission Viejo
200 Civic Center
Mission Viejo, CA 92691
949-470-3000 or 949-470-3061
cityofmissionviejo.org

2024

INFORMATION HELPLINE

DIAL: "2-1-1" - 24/7 - Orange County
888-600-4357 - 211oc.org

EMPLOYMENT / BENEFITS

OC Workforce Solutions

28202 Cabot Road, #140, Laguna Niguel
866-500-6587

ocworkforcesolutions.com

OC Social Services Agency (SSA)

Laguna Hills - 949-206-4000/800-281-9799

ssaregionlocator.ocssa.net

EMERGENCY SHELTERS

Friendship Shelter (Singles)

949-494-6928 - Laguna Beach

Home Aid Family Care Center (Families)

949-220-1136 - Tustin

Hours: Contact for more information

Human Options - (Domestic Violence)

24-hour Hotline: 877-854-3594

Laura's House - (Domestic Violence)

24-hour Hotline: 866-498-1511

Women's Transitional Living Center

Domestic Violence/Trafficked: 877-531-5522

Casa Teresa - (Pregnant Women) Orange

Mon-Fri 8:30 am-4:30 pm - 714-538-4860

HOMELESS HOUSING/SUPPORT

Mercy House - (all ages/needs)

714-836-7188 - South Orange County

mercyhouse.net

One Step Ministry - (Single Parents)

949-458-2425 - Irvine

onestepministry.org

Wise Place -(Women only)

714-542-3577, ext. 0 for operator

wiseplace.org

Orange County Rescue Mission

714-247-4300 - Tustin

rescuemission.org

Salvation Army Shelters/Transitional

657-999-2430 - For admission details

714-542-9750 - Santa Ana

Last Is First Ministries - Laguna Niguel

949-685-8555 - Janice La Mattina

lastisfirst.org

HOUSING / CRISIS SERVICES

Family Assistance Ministries (FAM)

Temporary Safe Shelters:

- Gilchrist house - women and children
- Family house - families; children ages 0-5. Services: food pantry; housing; emergency assistance; case management; satellites Mon-Fri: 9 am-5 pm

Food Pantry: Mon-Thurs 10 am-2:45 pm

1030 Calle Negocio, San Clemente

949-492-8477, family-assistance.org

Families Forward (Families only)

Services: housing programs; food pantry; case management; counseling.

Mon-Thurs: 9 am-5 pm Fri: 9 am-1 pm

Walk up food pantry: Mon-Thu 10 am-4 pm

8 Thomas, Irvine

949-552-2727, families-forward.org

Bus Route: 86 - to Barranca-Alton,

walk south to Thomas

Serving People in Need (SPIN)

Services: move-in funds for rapid rehousing; case management; street services and outreach.

Mon-Fri: 8:30 am-5 pm

151 Kalmus Dr., Suite H-2, Costa Mesa

714-751-1101, spinoc.org

Bus Route: 86 - to Main-Red Hill, 71 -

to Red Hill-Kalmus, walk west on

Kalmus

South County Outreach (SCO)

Services: homelessness prevention; housing; food pantry; support services.

Pantry Hours: Mon-Thurs 9 am-2 pm

Office Hours: Mon-Thurs 9 am-2 pm /

Fri 9-11 am

7 Whatney, Suite B, Irvine

949-380-8144, sco-oc.org

Bus Route: 86 - to Jeronimo-Bake,

walk west on Bake to Whatney

YOUTH HOMELESS/SERVICES

Standup for Kids - Orange County

Street outreach; case management; mentoring

Ages 12-24 - 714-356-5437

standupforkids.org/orange-county

Casa Youth Shelter - Los Alamitos

24-hour Hotline: 800-914-2272

Office: 714-995-8601

casayouthshelter.org

Waymakers - Santa Ana

Youth Shelters/Emergency Support - **24-hr**

714-714-0780 - Tustin shelter

949-494-4311 - Laguna Beach shelter

Office: Mon-Fri: 8 am-5 pm - 949-250-0488

waymakersoc.org

Covenant House of CA - Anaheim

Housing; case management; job training

Ages 18-24 - **24-hour** - 562-379-4110

covenanthousecalifornia.org

CRISIS HOTLINES - 24-HR

Child Protective Services (CPS)

Hotline: 800-207-4464

Children of the Night/Rescue

Hotline: 800-551-1300

National Domestic Violence

Hotline: 800-799-7233

National Runaway Safe line

Hotline: 800-786-2929

National Sexual Assault Hotline

Hotline: 800-656-4673

National Missing/Exploited Children

Hotline: 800-843-5678

National Human Trafficking Hotline

Hotline: 888-373-7888

Text "HELP" or "INFO" to 233733

Trevor Project: Crisis Hotline LGBTQ

Hotline: 866-488-7386

National Suicide Prevention - "988"

DOMESTIC ABUSE HELPLINES

Laura's House - Program Services

24-hour Hotline: 866-498-1511

Human Options - Program Services

24-hour Hotline: 877-854-3594

MENTAL HEALTH / CLINICS

OC Navigator-County Database Mental Health/Wellness Resources

ocnavigator.org/m/ocn

OC Links - County Referral Services

24-hour, 855-625-4657

OC Healthcare Agency/Mental Health

23228 Madero, Mission Viejo 949-454-3940

ohealthinfo.com/bhs

Providence Mission-Laguna Beach

Mental Health and Wellness, 949-499-7501

providence.org

National Alliance Mental Health (NAMI)

24-hour OC Warm line, 714-991-6412

namioc.org

Western Youth Services

Mission Viejo, 949-595-8610

westernyouthservices.org

California Youth Services

Laguna Hills, 949-303-9016

calyouthservices.org

South County Family Resource Center

Lake Forest, 949-364-0500

factoc.org/frc/southorangecounty

CRISIS HOTLINES - 24-HR

OC Healthcare Agency (Alcohol/Drug abuse)

ohealthinfo.com/bhs

Partners 4 Wellness (NCADD)

949-595-2288, partners4wellness.org

Substance Abuse/Mental Health Services Administration (SAMHSA)

24-hour 800-662-4357

samhsa.gov/find-treatment

Medication Assisted Treatment/MAT

cocco.org/programs

Wellness / Prevention Center

949-680-0516, wpc-oc.org

Alcoholics Anonymous

24-hour 714-556-4555

oc-aa.org 949-582-2697

Solace for Hope

949-264-2015, solaceforhope.org

Red Song Bird Foundation

redsongbird.org