

ELDER SERVICES/ ABUSE REPORTING

Age Well Senior Services

Food Services: (949) 470-3063 / 855-8033

Case/Care Management: (949) 470-8456

Transportation Services: (949) 855-9766

www.myagewell.org

Adult Protective Services (APS)

24-hour Hotline: (800) 451-5155

Long Term Care Nursing Home Ombudsman

Crisis Line: (800) 231-4024

CHILD ABUSE

Child Protective Service (CPS)

24-hour Hotline: (800) 207-4464

www.ssa.ocgov.com/abuse/child

POLICE SERVICES/ EMERGENCY PREPAREDNESS

Dial **9-1-1**

For life threatening emergencies

Dial **(949) 770-6011**

For **Non-Emergency Dispatch** to report suspicious conduct/community safety issues

www.keepocsafe.org/see-say

Mission Viejo Police Services

Mission Viejo City Hall

200 Civic Center, Mission Viejo

Walk-in Hours: Mon-Fri 8:00am-5:00pm

Phone: (949) 470-8433

www.cityofmissionviejo.org/policeservices

EMERGENCY PREPAREDNESS:

www.cityofmissionviejo.org/disaster-prep

www.ocgov.com/alertoc

www.readyoc.org

VETERANS RESOURCES

HOMELESS SERVICES / HOUSING

VA Community Resource & Referral Center

888 W. Santa Ana, Suite #150, Santa Ana

Phone: (844) 838-8300 www.va.gov/homeless

HOMELESS HOTLINE – 24/7

Crisis Line: (800) 273-8255 #1

Phone: (877) 424-3838

HEALTH SERVICES

VA Laguna Hills Health Clinic

25292 McIntyre Street, Laguna Hills

Phone: (949) 587-3700

BENEFITS: FILING/DISPUTES

VA Benefits Hotline: (800) 827-1000

Orange County Veterans Services

Phone: (714) 480-6555

Norman P. Murray Community/Senior Center

Veteran Affairs Counseling

Phone: (949) 470-3062 - By appointment

COUNSELING/FAMILY SUPPORT:

South Orange County Veterans Center

26431 Crown Valley, Suite #100, Mission Viejo

Phone: (949) 348-6700

Volunteers of America

Support Services Veteran Families (SSVF)

Phone: (714) 426-9834



Dial **“2-1-1”** for additional Military and Veteran Resources or Access

www.211OC.org

VETERANS RESOURCES



CITY SERVICES

VETERANS AND MILITARY FAMILY RESOURCES

Located at the:

Norman P. Murray Community/Senior Center

24932 Veterans Way, Mission Viejo

(949) 470-3062

MARINE & SAILORS ADOPTION COMMITTEE

- Supporting Headquarters Battalion of 1st Marine Division in Camp Pendleton
- Join community efforts to enhance the lives and families of our men and women in service.
- For more information, contact (949) 470-3061
www.cityofmissionviejo.org/recreation

DISCLAIMER

THIS BROCHURE IS FOR INFORMATION PURPOSES ONLY AND DOES NOT REFLECT ENDORSEMENT BY THE CITY OF MISSION VIEJO. INFORMATION IS SUBJECT TO VERIFICATION. Mission Viejo contact: lmcdonald@cityofmissionviejo.org



MISSION VIEJO



Community Resources & Hotlines

Connections to Caring

City of Mission Viejo

200 Civic Center

Mission Viejo, CA 92691

(949) 470-3000 or (949) 470-3061

www.cityofmissionviejo.org

January 2017

INFORMATION HELPLINE

DIAL: “2-1-1”-Orange County or
(888) 600-4357 – 24/7

Website: www.211OC.org

- Information, referral and assistance to food; shelters and human services
- Comprehensive, updated database

EMERGENCY SHELTERS

Human Options – Domestic Violence

Hotline: (877) 854-3594

Laura’s House – Domestic Violence

Hotline: (866) 498-1511

Armories - Seasonal Only (Mercy House)

Fullerton and Santa Ana Locations

Phone: (714) 836-7188 ext. 131/105

Friendship/Emergency Shelters

Phone: (949) 494-6928 – Laguna Beach

HOMELESS TRANSITIONAL LIVING

Gilchrist House - (Women/Women + Children)

Phone: (949) 492-8477 - San Clemente

www.family-assistance.org

Terra Nova/One Step Ministries - (Single Parents)

Phone: (949) 458-2425 - Irvine

www.onestepministry.org

Mercy House (All Ages/Needs)

Phone: (714) 836-7188 - Santa Ana

www.mercyhouse.net

Orange County Rescue Mission

Phone: (800) 663-3074 - Tustin

www.rescuemission.org

OC Gateway to Housing (Families)

Phone: (949) 631-7213 ext. 500 - Irvine

www.ocinterfaithshelter.org

HOUSING / FOOD & CRISIS INTERVENTION

Family Assistance Ministries (FAM)

Services: food pantry; housing; emergency assistance; case management; satellite sites

Address: 1030 Calle Negocio, San Clemente

Phone: (949)492-8477

Hours: Mon - 9am-6pm; T-Thurs - 9am-5pm;

Fri - 9am-12pm

www.family-assistance.org

Families Forward (Families only)

Services: housing programs; food pantry; case management; counseling

Hours: Mon-Thurs - 9am-5pm;

Fri - 9am-1pm

Address: 8 Thomas, Irvine

Phone: (949) 552-2727

www.families-forward.org

Serving People in Need (SPIN)

Services: move-in funds for rapid rehousing; case management; street services/outreach

Hours: Mon-Fri - 8:30am-5pm

Address: 151 Kalmus, Suite H-2, Costa Mesa

Phone: (714) 751-1101

www.spinoc.org

South County Outreach (SCO)

Services: housing; food pantry; homelessness prevention; support services

Pantry Hours: M, W, Th, F - 9am-3:30pm

Tues - 12:30pm-3:30pm

Address: 7 Whatney, Suite #B, Irvine

Phone: (949) 380-8144

www.sco-oc.org

YOUTH HOMELESS /SERVICES

Standup for Kids – Orange County

Street outreach; mentoring; case management

Phone: (888) 365-4543

www.standupforkids.org/orangecounty

Casa Youth Shelter – Los Alamitos

24-hour Hotline: (800) 914-2272

Office: (714) 995-8601

www.casayouthshelter.org

Community Service Programs – Santa Ana

Youth Shelters/Emergency Support

24-hour Hotline: (714) 842-6600/(714) 957-2737

www.cspinc.org

Build Futures – Huntington Beach

Homeless housing- age 18-24yrs - (714) 907-7358

www.buildfutures.org

Project Hope Alliance – Costa Mesa

Housing/services (Children and Families)

Phone: (949) 722-7863

www.projecthopealliance.org

CRISIS HOTLINES

National Domestic Violence

Phone: (800) 799-7233

National Runaway Safe line

Phone: (800) 786-2929

Suicide Prevention

Phone: (800) 273-8255

National Human Trafficking Hotline

Hotline: (888) 373-7888

Text “BeFree” to 233733

National Center-Missing/Exploited Children

Phone: (800) 843-5678

Children of the Night/Rescue

Phone: (800) 551-1300

DOMESTIC ABUSE / PREVENTION

Laura’s House – Program Services

24-hour Hotline: (866) 498-1511

www.Laurashouse.org

Human Options – Program Services

24-hour Hotline: (877) 854-3594

www.humanoptions.org

MENTAL / BEHAVIORAL HEALTH

OC Healthcare Agency/Adult Mental Health

23228 Madero, Mission Viejo (949) 454-3940

5 Mareblu, Aliso Viejo (949) 643-6901

www.OCHhealthinfo.com/bhs

Mission Hospital Behavioral Health Services

Mission Viejo Location (949) 364-1400

Laguna Beach Location (949) 499-1311

www.Mission4health.com

South County Family Resource Center

22481 Aspan St, Lake Forest (949) 364-0500

www.socfrc.org

Western Youth Services (Primarily 18 & under)

26137 La Paz Road, Mission Viejo

Phone: (949) 595-8610

OC Links – Information & Referral

Phone: (855) 625-4657

National Alliance on Mental Health (NAMI)

OC Warm line: (714) 991-6412

SUBSTANCE ABUSE

OC Healthcare Agency (Alcohol/Drug abuse)

www.OCHhealthinfo.com/bhs

Substance Abuse/Mental Health Services

Administration (SAMHSA) - (800) 662-4357

National Council on Alcoholism/Drug

Dependence (NCADD) - (800) 622-2255