### ELDER SERVICES/ABUSE REPORTING

**Age Well Senior Services**
Food Services: (949) 470-3063 / 855-8033
Case/Care Management: (949) 380-0155
Transportation Services: (949) 855-9766
www.myagewell.org

**Council on Aging**
Advocacy & protection; education & outreach, prevention & wellness; socialization
Phone: (714) 479-0107
www.coasc.org

**Office on Aging**
Address: 1300 S. Grand Ave, Bldg B, Santa Ana
Hours: Mon- Fri, 8 am-5 pm
Phone: (800) 510-2020
www.officeonaging.ocgov.com

**Adult Protective Services (APS)**
24-hour Hotline: (800) 451-5155

**Long Term Care Nursing Home Ombudsman**
24-hour Crisis Line: (800) 231-4024

### POLICE SERVICES/EMERGENCY PREPAREDNESS

**Dial 9-1-1**
For life threatening emergencies
Dial (949) 770-6011
For Non-Emergency Dispatch to report suspicious conduct/community safety issues: www.keeppcscsa.org/see-say-prevention.html

**Mission Viejo Police Services**
Mission Viejo City Hall
200 Civic Center, Mission Viejo
Walk-in Hours: Mon- Fri 8 am-5 pm
Phone: (949) 470-8433
www.cityofmissionviejo.org/policeservices

**EMERGENCY PREPAREDNESS:**
www.cityofmissionviejo.org/departments/police-services/emergency-preparedness
www.alertoc.com
www.readyoc.org

### VETERANS RESOURCES

**24/7 HOTLINES**
Crisis Line: (800) 273-8255 #1
Homelessness Hotline: (877) 424-3838

**HOMELESS SERVICES / HOUSING**
VA Community Resource & Referral Center
888 W. Santa Ana Blvd, Suite #150, Santa Ana
Phone: (844) 838-8300 - www.va.gov/homeless

**HEALTH SERVICES**
VA Laguna Hills Health Clinic
25292 McIntyre Street, Laguna Hills
Phone: (949) 587-3700

**BENEFITS: FILING/DISPUTES**
VA Benefits Hotline: (800) 827-1000
Orange County Veterans Services
Phone: (714) 480-6555
Norman P. Murray Community/Senior Center
Veteran Affairs Counseling
Phone: (949) 470-3062 - By appointment

**COUNSELING/FAMILY SUPPORT:**
South Orange County Veterans Center
26431 Crown Valley, Suite #100, Mission Viejo
Phone: (949) 348-6700
Volunteers of America
Supportive Services Veteran Families (SSVF)
Phone: (714) 426-9834

**City Services**
**VETERANS AND MILITARY FAMILY RESOURCES**
Located at: Norman P. Murray Community/Senior Center
24932 Veterans Way, Mission Viejo - (949) 470-3062

### TRANSPORTATION

**Orange County Transportation Authority (OCTA)**
**Public Bus Service**
Mission Viejo Bus Routes: 85, 86, 87, 89, 91
Cost: Single ride - $2, Day pass - $5
Reduced rates available for seniors, people with disability, Medicare cardholders & ACCESS riders
Phone: (714) 560-6282 www.octa.net/busbook/

**MV Shuttle**
Cost: Free
Operations: Mon-Fri 5:47 am to 6:20 pm
Location: From Norman P. Murray Center to Laguna Nigel/Mission Viejo Metrolink.
Full schedule/stops listed on city website
Phone: (949) 470-3056
www.cityofmissionviejo.org/departments/public-works/traffic-and-transportation/mv-shuttle

**OC ACCESS, ADA eligible passengers**
Cost: $3.60 base fee for routes off fixed OCTA bus route
Ride requests: Mon-Fri 7 am-5 pm, Sat-Sun 8 am-5 pm
Additional service: same day taxi service
Phone: (877) 628-2232
http://www.octa.net/Getting-Around/Bus/ACCESS-Service/Overview/

**Senior Dial-A-Taxi**
For city residents 60 years and older
Cost: $5 per one-way trip
Operations: 24 hours/day, 7 days/week
Registration/Photo ID required in advance of use
Phone: (949) 470-3062
http://cityofmissionviejo.org/departments/recreation/senior-services/senior-transportation

### DISCLAIMER

THIS BROCHURE IS FOR INFORMATION PURPOSES ONLY
AND DOES NOT REFLECT ENDORSEMENT BY THE CITY OF MISSION VIEJO. INFORMATION IS SUBJECT TO VERIFICATION. City contact: Leslie Rea-McDonald
lmcdonald@cityofmissionviejo.org - 949-470-8412
Third Edition

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**City of Mission Viejo**
200 Civic Center
Mission Viejo, CA 92691
(949) 470-3000 or (949) 470-3061
www.cityofmissionviejo.org

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